

All-Clad
MANUFACTURER'S LIMITED WARRANTY

With a strong commitment to the environment, All-Clad Metalcrafters, LLC ("All-Clad") electrical products are repairable during and after the warranty period. Before returning any defective products to the point of purchase, please call All-Clad consumer service directly at the phone number below for repair options.

Your help to sustain the environment is appreciated!

The Limited Warranty

All-Clad electrical products and All-Clad products with batteries are warranted by All-Clad for a period of 2 years to be free from any manufacturing defect in materials or workmanship, starting from the initial date of purchase by you, the original purchaser, from All-Clad or an All-Clad authorized retailer.

All-Clad will repair or replace any defective part and pay for the necessary labor to restore the defective product to its original specifications without charge. At All-Clad's choice, a replacement product may be provided instead of repairing a defective product. All-Clad's sole obligation and your exclusive resolution under this warranty are limited to such repair or replacement.

Conditions & Exclusions

The All-Clad limited warranty only applies within the United States and Canada and is valid only on presentation of a proof of purchase by the original purchaser from All-Clad or an All-Clad authorized retailer.

Because All-Clad is unable to control the quality of All-Clad electrical products and All-Clad products with batteries sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover All-Clad electrical products or All-Clad products with batteries purchased from unauthorized retailers.

For warranty service, please contact All-Clad Consumer Service using the appropriate toll free number below or the contact section of this website. A consumer service representative will personally assist you with the evaluation, repair, or replacement of your product at the closest All-Clad service center.

All-Clad shall not be obliged to repair or replace any product which is not accompanied by a valid proof of purchase by the original purchaser from All-Clad or an All-Clad authorized retailer.

This warranty will not cover any damage which occurs as a result of misuse, negligence, failure to follow All-Clad instructions, use on current or voltage other than as stamped on the product, or a modification or unauthorized repair of the product. It also does not cover normal tear and wear, maintenance, replacement of consumable parts, and the following:

- products purchased from unauthorized sellers
- using the wrong type of water or consumable
- scaling (any de-scaling must be carried out according to the instructions for use)
- ingress of water, dust or insects into the product (excluding appliances with features specifically designed for insects)
- mechanical damages, including overloading
- damages or bad results due to wrong voltage or frequency
- accidents including fire, flood, lightning, or similar catastrophic events
- professional, workplace, or commercial use
- damage to any glass or porcelain ware in the product

This warranty also does not apply to any product that has been tampered with, or to damages incurred through improper use and care, faulty packaging by the owner, or mishandling by any carrier.

The All-Clad manufacturer's warranty applies only for products purchased and used in USA and Canada. Where a product is purchased in one country and then used in another one:

- (a) The All-Clad warranty does not apply in case of non-conformity of the purchased product with local standards, such as voltage, frequency, power plugs, or other local technical specifications;
- (b) The repair process for products purchased outside the country of use may require a longer time if the product is not locally sold by All-Clad;
- (c) In cases where the product is not repairable in the new country, the All-Clad warranty is limited to a replacement by a similar product or an alternative product at similar cost, where possible.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO ALL-CLAD ELECTRICAL PRODUCTS AND ALL-CLAD PRODUCTS WITH BATTERIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

UNDER NO CIRCUMSTANCES SHALL ALL-CLAD BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS

LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Consumer Statutory Rights

This All-Clad manufacturer's warranty does not affect the statutory rights you may have or those rights that cannot be excluded or limited, nor rights against the retailer from which you purchased the product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You may assert any such rights in your sole discretion.

Additional information

Accessories, consumables, and end-user replaceable parts can be purchased, if locally available, as described at the All-Clad website.

Contact information for warranty claims

U.S.A.	GROUPE SEB USA 2121 Eden Road Millville, NJ 08332 1-800-255-2523	CANADA	GROUPE SEB CANADA 36 Newmill Gate Unit 2 Toronto, ON M1V 0E2 1-800-418-3325
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www.all-clad.com / www.all-clad.ca